

Volunteering for St Andrew's Hospice

Opportunities:

As a volunteer you can expect:

- An interesting and rewarding experience.
- An opportunity to work with the public, patients and their families.
- Attendance at our Welcome Day and training.
- Reimbursement of travelling and car parking expenses when required.
- To receive copies of our regular newsletter.
- An invitation to the Annual Long Service Awards Event & BBQ.

Please remember that volunteering requires a regular commitment.

Becoming a St Andrews Hospice Volunteer.

The work of St Andrews Hospice is supported by a valuable network of volunteers who provide a wide variety of support services which are vital to the ongoing success of the Hospice. If you are interested in volunteering for a few hours per week please contact the Human Resources Department on (01472) 350908 ext. 271/272.

Once we have received your completed application form you will be invited to attend an informal discussion about the type of role that will be of benefit to you and the Hospice.

Before you can commence a volunteer role it will be necessary to obtain suitable references and where appropriate a Criminal Records Bureau (CRB) check will be undertaken. We also ask that all Volunteers attend our ½ day Welcome Day.

All volunteers will be expected to respect the confidentiality of patients and their families and will be required to sign a declaration to this effect.

We are proud to hold an annual Hospice BBQ as a thank you to all volunteers as well as making presentations to those who have given outstanding and exceptional service for a number of years, in our Long Service Awards.



St Andrews Hospice

Peaks Lane, Grimsby DN32 9RP

Phone: (01472) 350908

Fax: (01472) 251765 General

Lottery Line: (01472) 352323

Registered charity No. 1011117

Volunteering Opportunities

General Volunteers

Adult and Children's Services: Working alongside staff, volunteers help and support patients and their families who attend Day Therapy. Various roles are available within these areas.

Family Support: Working alongside staff, volunteers provide emotional support to patients and their families by assisting in facilitating a variety of support groups.

Patient Driving: Most days patients are collected from their homes by volunteer drivers either by car or in our specially adapted minibus, and then returned home after their visit.

Retail Driving: Our Retail Drivers pick up and deliver goods from and to the various retail locations including collections from the public.

Catering: The heart of the Hospice our volunteers assist in the preparation of meals. Training in Basic Food Hygiene is provided for all kitchen volunteers.

Administration: Some of the tasks include: inputting data onto the computer, answering telephones, counting money, general typing, filing, and helping with mailings.

Household: To assist the Household Team in undertaking light duties including vacuuming, cleaning and patient ironing.

Shops: The Hospice has 8 shops, located in Immingham, Grimsby, Cleethorpes, Scartho, Louth, Hull and Sutton on Sea. Each Retail Outlet raises a vast amount of money from goods donated by local people and families.

Tea Bars: We operate 3 Tea Bars in Hull & Grimsby Magistrates Courts and at the Pilgrim Health Centre in Immingham. We serve light snacks and drinks 5 days a week. Training in Basic Food Hygiene is provided for all tea bar volunteers.

Fundraising: The never-ending challenge of raising funds means we always need help. There are never enough people available to help and we would welcome assistance in any way. We always need help with store collections, offers to run coffee mornings or represent the hospice at events. Would you like to organise an event to raise funds for the hospice? If you can help in any way please contact the fundraising team.

Sorters: Become a key member of our store and onsite team. Assist in the preparation of goods for sale in our Retail Outlets and at events at the main Hospice, Sorters provide an excellent service whilst contributing to the effective running of our stores.

E Bay Packers: To help co-ordinate the mailing of sold items on Internet/ E-bay Trading, securely packing, weighing, franking and delivering to local Post Office.

Gardening: The team works tirelessly every Tuesday maintaining the glorious gardens for patients and visitors to enjoy. We are always in need of experienced gardeners.

Creativity: Our Creativity Team helps facilitate creative and social activities for our patients and their families in one-to-one, family and group work settings.

Reception: As part of the reception team, you will be the first point of contact for all callers to the Hospice, you are required to provide a professional approach to assist the smooth running of the Hospice by answering calls and greeting all visitors.

If you have any comments or suggestions regarding this booklet or you would like the information in another format or language please contact:

The HR Team at St Andrews Hospice

Peaks Lane, Grimsby DN32 9RP

Phone: (01472) 350908